



Shivam Agrawal

Integration Lead Engineer

CONTACT ME

+91-9860837046

shivamagrawal1024@gmail.com

Noida, Uttar Pradesh,
India 201301

EDUCATION

BTech, Computer Science
MIT WPU
2017 - 2021

High School
Delhi Public School Ghaziabad
Vasundhara
2003 - 2015

SKILLS

- MuleSoft Anypoint Platform
- MuleSoft CloudHub
- NodeJS
- SQL/DB
- Python
- ExpressJS

LANGUAGES

- English
- Hindi

PROFESSIONAL SUMMARY

Certified MuleSoft Developer and Platform Architect with over 4.5 years of experience in API integration, software architecture, and API development. Proven ability to lead teams, designing solutions, and drive digital transformation across e-commerce and finance domains.

WORK EXPERIENCE

Digital Engineering Lead Engineer

Oct 2023 - Present

NTT Data | Noida, India

- Successfully executed 4+ Projects with over 95% client satisfaction rate.
- Led the development of complex API networks and executed data migration projects.
- Analyzed and translated business requirements into Design Solutions.
- Identified and resolved performance bottlenecks in APIs and high transaction processes.
- Collaborated with cross-domain teams to deliver complex projects.
- Received 3 MVP of the Week awards.

Senior Lead Engineer

Oct 2022 - Sep 2023

Apisero Inc | Noida, India

- Successfully executed 3+ Projects with over 90% client satisfaction rate.
- Led multiple teams of developers to deliver high-quality and timely projects.
- Directly involved in all stages of the software development cycle, from planning and design to testing and deployment.
- Received 5 Ace Awards and 3 Raving Reviews Awards for outstanding performance.

Solution Architect - Apprentice

Nov 2020 - Oct 2022

Apisero Inc | Noida, India

- Built and managed integration and API solutions for various E-commerce projects.
- Designed interfaces, developed and deployed mulesoft applications using Salesforce, SAP and other connectors to enable seamless data exchange and business processes.
- Utilized MuleSoft DataWeave and other techniques to transform and process structured and unstructured data formats like JSON, XML, and CSV.

Web Backend Developer

Feb 2020 - July 2020

Wit By Bit | Kolkata, India

- Developed scalable and secure web applications for various clients, including the Indian state governments and the World Bank.
- Responsible for designing, developing and deploying the complete backend system for multiple projects, using SQL, NodeJS and TypeScript.
- Collaborated with frontend developers, project managers and stakeholders for project success.

MULESOFT EXPERIENCE

SKILLS SUMMARY

Industry / Domain Experience	Skills	Tools & Certification
<ul style="list-style-type: none">E-CommerceRetailFinance	<ul style="list-style-type: none">MulesoftSQLNoSQLCICDNodeJSSalesforceDataweaveMUnitsAWSAnypoint MQDynamoDB	<ul style="list-style-type: none">MCD -L1MCPA-L1Anypoint StudioAnypoint PlatformPostmanJiraGitSQL WorkbenchpgAdminSoapUI

HIGHLIGHTS

- Led and managed multiple projects in e-commerce and finance domains using MuleSoft's Anypoint Platform, API Manager, CloudHub, and Runtime Fabric.
- Designed and implemented RESTful and SOAP APIs, microservices, and connectors using MuleSoft's tools and best practices.
- Collaborated with cross-functional teams and clients to deliver high-quality solutions that met business requirements and expectations.
- Developed frameworks for migrating Salesforce data, including objects, files, attachments, and knowledge articles.
- Utilized various connectors such as HTTP, Database, MQ, File, SMTP, etc to enable communication between different systems and applications.
- Developed complex Mule flows with robust error handling, validation, transformation, and flow control mechanisms.
- Resolved defects of all priorities and implemented complex logic using design patterns and best practices.
- Created and secured RESTful APIs using Anypoint Studio and Platform (on-prem and cloud) following the API-led connectivity approach.
- Transformed and routed JSON, CSV, and flat files over HTTP/HTTPS and database connectors using dataweave and other techniques.
- Applied policies such as OAuth 2.0, client ID enforcement, and header injections to enforce security and governance on the APIs.
- Worked extensively with JIRA, Confluence, and Git to manage project tasks, documentation, and version control.
- Exhibited strong communication skills and quick learning abilities.